



Global Electrical

ELECTRICIANS & INSPECTORS

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Whangarei

Privacy Policy

Last Updated: June 2026

Global Electrical ("we," "our," or "us") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, and safeguard the personal information you provide to us through our website, specifically when using our online contact and quote request forms.

1. Information We Collect

When you interact with our website or reach out to us for services, we may collect the following information that you voluntarily provide:

- **Contact Data:** Your name, email address, phone number, and physical/billing address.
- **Service Details:** Information regarding the specific electrical issues or project requirements you describe in our forms.
- **Technical Data:** Basic information automatically collected when you visit our site, such as your IP address, browser type, and cookies to help optimize your browsing experience.

2. How We Use Your Information

We use the information we collect strictly to operate our business and serve you. This includes:

- Responding directly to your inquiries, scheduling appointments, and providing price quotes.
- Sending you operational text messages or emails regarding your scheduled service (e.g., appointment reminders or updates when a technician is en route).
- Processing billing, invoicing, and service documentation.
- Improving our website functionality and customer service experience.

3. Sharing and Disclosing Your Information

We do not sell, trade, or rent your personal data to third parties. We only share your information in the following limited circumstances:

- **With Trusted Vendors:** We may share data with third-party service providers who assist us in running our business (such as our scheduling software, CRM systems, or invoicing platforms). These providers are strictly bound by confidentiality agreements and are prohibited from using your data for any other purpose.
- **For Legal Compliance:** We will disclose information if required to do so by law, subpoena, or to protect the safety and rights of Global Electrical, our team, or our clients.

4. Data Security

We implement robust, industry-standard administrative and technical security measures to protect your personal information from unauthorized access, loss, or alteration. However, please note that no transmission of data over the internet can be guaranteed 100% secure.

5. Your Rights and Choices

You have the right to access, update, or request the deletion of the personal information we hold about you. If you wish to opt out of any future communications, or if you would like us to remove your contact information from our active databases, please email us directly at info@globalelectrical.nz

6. Updates to This Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or legal obligations. The "Last Updated" date at the top of this page will indicate when the latest revisions were made.